

SERVE[®] AMERICAN EXPRESS[®] JACKSON HEWITT PREPAID DEBIT ACCOUNT

Jackson Hewitt[®]
TAX SERVICES

It matters who does your taxes[®]

Your money faster with a Serve® American Express® Jackson Hewitt® prepaid debit account!



1 Get and use your money fast

**Get your tax refund up
to 5 DAYS FASTER** than
standard direct deposit.¹

**Withdraw money at an
ATM – FREE** at over
40,000 Moneypass®
ATMs.²

Shop online or in stores,
virtually anywhere
American Express® Cards
are accepted.

2 Enjoy the benefits and convenience of your Serve

FREE ONLINE BILL PAY
for added convenience.³

Mobile app
Check your balance, send
money, & more.



Security
Easily freeze your card if it
is ever lost or stolen.

And there's more!

No credit check to get your Serve card

Visit serve.com/jacksonhewitt for more info!

Serve® American Express® Jackson Hewitt® Account fee⁴: \$5/month.

¹ Up to 5 days faster refund estimate is based on 2024 tax year filing data. Faster access compared to standard tax refund electronic deposit and subject to IRS submitting refund information to the bank before release date. IRS may not submit refund information early.

² Transactions at non-MoneyPass® ATMs have a \$3.50 American Express Serve fee. ATM operator fees may also apply. See serve.com/jacksonhewitt/atm for MoneyPass ATM locations and other details.

³ Pursuant to our Pay Bills Guarantee, we will bear responsibility for any late payment-related charges (up to \$50 per transaction) should a bill payment arrive after its due date, as long as you request and scheduled the payment in accordance with the bill payment feature guidelines and subject to the Pay Bills guarantee terms and conditions contained in the American Express Serve Consumer User Agreement. Please note that due to circumstances beyond American Express control, particularly delays in the handling and posting of payments by payees, some transactions may take longer to be credited to your account with the payee. American Express Pay Bills Guarantee does not cover input errors made by you or your payees or changes related to your failure to schedule payments at least 6 business days prior to their due date.

⁴ Monthly fee commences 30 days after activation. If proceeds from a Jackson Hewitt® partner loan product are loaded, no monthly fee is assessed unless additional money is loaded to your card (excluding Jackson Hewitt promotions, but including tax refunds). See Cardholder Agreement for details. (No fee in NY, TX, or VT. No fee in AR until Serve Account is set up online.) Fees subject to change. Visit serve.com/jacksonhewitt/legal/user-agreement#10a.

⁵ The Mobile Check Capture by Ingo Money service is provided by a national bank which is identified in the bank's and Ingo Money's Terms and Conditions (<https://app.ingomoney.com/partners/serve-terms-conditions/>). Use of the Mobile Check Capture service is subject to the bank's and Ingo Money's Terms and Conditions and the bank's and Ingo Money's Privacy Policy (<https://www.ingomoney.com/partners/privacy-policy/>). All checks are subject to approval for funding in Ingo Money's sole discretion. Approval usually takes 3 to 5 minutes but can take up to one hour. Fees apply for approved Money in Minutes transactions funded to your Account. See serve.com/jacksonhewitt/legal/user-agreement#10a5 for details. Additional terms and conditions and limits are associated with your use of the Mobile Check Capture by Ingo Money service through the Serve mobile app. See serve.com/jacksonhewitt/legal for details. Data rates may apply.

⁶ The Serve Money Transfer and Serve Cash Pickup services are provided by Ria (defined below) pursuant to Ria's Terms and Conditions (<https://www.riamoneytransfer.com/en-us/serve-terms-and-conditions/>) and Ria's Privacy Policy (<https://www.riamoneytransfer.com/en-us/ic-privacy-policy/>) and the American Express Serve Consumer User Agreement (serve.com/jacksonhewitt/legal/user-agreement). Pickup is available in all 50 United States and Puerto Rico. For Serve Money Transfers, the daily transfer limit is \$2,500 across all of your Serve Accounts. A fee of \$4.99 for each Money Transfer up to \$50, \$8.99 for each Money Transfer of \$50.01- \$1,000, and \$16.99 for each Money Transfer of \$1,000.01-\$2,500 applies. Other limits and terms and conditions apply. Visit serve.com/jacksonhewitt/moneytransfer for complete details. For Serve Cash Pickup transactions, a \$2,500 daily Cash Pickup limit applies; provided, that for Cash Pickup transactions related to tax refunds or refund advances that are Direct Deposited to your Account, the daily Cash Pickup limit will be the lesser of (i) \$2,900 (\$2,500 in Arizona) and (ii) the tax funds amount, until you have withdrawn the tax funds amount. A fee of \$3.49 for each Cash Pickup up to \$500, \$6.49 for each Cash Pickup of \$500.01- \$1,000, and \$9.49 for each Cash Pickup of \$1,000.01-\$2,900, applies. Other limits and terms and conditions apply. Visit serve.com/jacksonhewitt/cashpickup for complete details. Serve Money Transfers and Serve Cash Pickup transactions can be picked up during Walmart store hours (typically 8:00 a.m. to 8:00 p.m. local time Monday through Saturday and 10:00 a.m. to 6:00 p.m. Sunday, but hours may vary) at any Walmart MoneyCenter or customer service desk in the State or territory you specified in your order. To pick up a Money Transfer or Cash Pickup transaction, you (in the case of a Cash Pickup transaction) or your recipient (in the case of a Money Transfer) must be at least 18 years of age and present a valid government-issued photo ID and pickup reference number. You or your recipient may also be required to provide proof of address if your or their ID does not contain an address or contains a P.O. Box. For pickup in AZ, NM and OK, additional information, including social security number/ITIN and occupation, may be required. Ria is a registered trademark of Continental Exchange Solutions, Inc. dba Ria Financial Services, licensed as a Money Transmitter by the Department of Financial Services of the State of New York;

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Fee Chart

Serve® American Express® Jackson Hewitt® Co-Brand Prepaid Debit Account	
Monthly Fee ⁴	\$5.00
Reloading Card with:	
Direct Deposit (deposits load onto the Serve Card)	\$0
Debit/American Express Credit (Cash advance fee may apply)	\$0
Checking/Savings Account (Bank origination fees may apply)	\$0
Paying bills online	\$0
Send and Receive Money	\$0
ATM withdrawals (in-network) "In-network" refers to the MoneyPass® ATM Network.	\$0
Out-of-network ATM withdrawals ² (ATM operator fees may also apply)	\$3.50
Cash Reloads	up to \$3.95 (fee varies by retailer)
Foreign transactions	2.7% of each transaction after conversion to US Dollars
Mobile Check Capture by Ingo® Money ⁵	\$0 for money in 10 days; for Money in Minutes, a 1% fee on payroll or government checks with preprinted signatures or 5% fee on other checks; \$5 minimum fee applies
Serve Money Transfer Powered by Ria®	Send up to \$2,500 for a fee up to \$16.99 per transaction ⁶
Cash Pickup Powered by Ria®	Up to \$9.49 ⁶ per withdrawal; fee varies by withdrawal amount

Serve® American Express® Jackson Hewitt®, Eligibility, fees and restrictions apply. Must be 18 years of age or older (19 or older in AL, NE). See the Consumer User Agreement at serve.com/jacksonhewitt/legal for details. Serve® American Express® Jackson Hewitt® Prepaid Debit Account and card are issued by American Express Travel Related Services Company, Inc., 200 Vesey Street, New York, NY 10285. American Express Travel Related Services Company, Inc. is licensed as a Money Transmitter by the New York State Department of Financial Services. NMLS ID #913828. All trademarks are properties of their respective owners. Most Jackson Hewitt offices are independently owned and operated. Currently there are no cash reload locations or MoneyPass ATM in the U.S. Virgin Islands.

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