

IDENTITY THEFT PROTECTION AND WORRY-FREE GUARANTEE.

Jackson Hewitt[®]
TAX SERVICES

It matters who does your taxes[®]

Outstanding Identity Theft Protection. Affordable prices.

Identity theft is more common than you think. It could even impact your tax refund. Upgrade to Identify Theft Protection when you file to keep your tax refund safe and so much more—only at Jackson Hewitt! Plus, get the family bundle and save more to protect what's priceless.

Monitor & detect

- Credit Report Monitoring
- Dark Web Monitoring
- Data Breach Notifications
- High-Risk Transactions Monitoring
- Subprime Loan Monitoring

Support & restore

- Personalized Identity Restoration
- Online Resolution Tracker
- Up to \$1M Identity Theft Insurance
- Lost Wallet Vault & Assistance
- Credit Freeze Assistance
- Solicitation Reduction
- Unemployment Claims Support
- 24/7 Live Agent Support

Powered by
idwatchdog[®]
from Equifax



Real-life situations. Real-life identity theft protection.

Lost your wallet?

It's 1:00 AM when realize you left your wallet at a restaurant. Everything's closed and your wallet is gone, along with your ID and credit cards.

Denied for a loan?

Your free fraud alerts didn't cut it this time. One missed alert and you're denied due to an unpaid loan on your credit history that you never opened.

Is your child's identity safe?

The good news? Your child has a clean credit history. The bad news? That makes them a prime target for fraudsters.

With Identity Theft Protection + Family Bundle, you can...

- Cancel and replace credit cards, fast, with Lost Wallet Vault.
- Lost Wallet Vault also makes replacing your ID easier.
- Get alerts others might miss, including subprime loan activity.
- Get up to \$1M coverage for identity theft.
- Be in the know about potentially suspicious activity with Child Credit Monitoring.
- Prevent fraud by placing minor credit freezes on your child's accounts.



A child's identity can provide a blank slate for fraudsters. Help better protect children with Equifax Child Credit Monitoring PLUS features marked with this icon

Monitor & Detect



Child Credit Monitoring

Scans the Equifax credit database for a child's Social Security number and alerts you if a credit file potentially exists or is created under your child's identity. Available with the Bundle + Family package.

Credit Report Monitoring

Monitors your credit report from Equifax and provides alerts of activity, which if unexpected, could be a sign of potential fraud.



Dark Web Monitoring

Scans websites, chat rooms, and other forums known for trafficking stolen personal and financial information for compromised credentials including Social Security numbers and email addresses. Enter additional credentials such as credit cards, bank accounts, and driver's license to be included in the scanning.¹



Data Breach Notifications

Alerts you if your personal information has been associated with a reported data breach or was detected through our dark web scans.¹



High-Risk Transactions Monitoring

Helps you better protect against account take overs and fraudulent new accounts opened in your name by alerting you, if we detect in the monitored network,² a high-risk validation performed by a financial institution using your identity.



Subprime Loan Monitoring

Monitors your identity and sends an alert if we detect new specialty finance activity in the monitored network using your identity including payday, subprime, high-cost installment, rent-to-own, and other loans outside of the traditional banking system.

Support & Restore



Personalized Identity Restoration

Assigns one of our certified, U.S.-based restoration specialists to your identity theft case. We go beyond restoration assistance—your case is personally managed by a dedicated specialist until it is resolved. Includes pre-existing identity theft regardless of when it occurred.

Online Resolution Tracker

View the status of your open identity theft case and keep track of the communication with your assigned certified resolution specialist through your online dashboard*.

Lost Wallet Vault & Assistance

Assists you with canceling and replacing the wallet contents added to Dark Web Monitoring (e.g., credit and debit cards and government-issued identification) in the event of a lost or stolen wallet.

Identity Theft Insurance

Up to \$1M in coverage³ for certain out-of-pocket expenses you may face as a result of having your identity stolen. Includes up to \$1M stolen funds reimbursement for unrecoverable, fraudulent electronic transfers from checking, savings and money market accounts.

Credit Freeze Assistance

If you have been a victim of identity theft, our Resolution Team can work with you to freeze your credit reports at each of the three nationwide credit bureaus.

¹There is no guarantee that ID Watchdog is able to locate and scan all deep and dark websites where consumers' personal information is at risk of being traded.

²The monitored network does not cover all businesses or transactions.

³The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions. Review the Summary of Benefits (www.idwatchdog.com/terms/insurance).

*Requires authentication on ID Watchdog portal in order to utilize product feature.

Identity Theft Protection

Unless the Bundle + Family is purchased, Identity Theft Protection services are only available to the primary taxpayer identified on a covered tax return with a valid Social Security number. Identity Theft Protection is provided by ID Watchdog® Core Monitoring from Equifax. "Identify Theft" is when your name, address, social security number, debit card, credit card or certain other personally identifiable information ("PII") is stolen, lost, or otherwise used without your knowledge or approval to commit crimes or other fraud in the United States of America. These services will begin approximately 3 business days following the acknowledgment of your filed tax return by the applicable taxing authority and will automatically terminate on April 30, 2027. In order to receive all the benefits of the Identity Theft Protection services, you must register via the online portal and provide full and accurate personal information.

Bundle + Family

If you purchased the Bundle +Family, the primary taxpayer will be able to add one additional adult and up to 4 children, under the age of 18 to their Identity Theft Protection Services. In order to provide family coverage, the primary taxpayer must enter information for all family members.

To add the secondary adult, the primary taxpayer must go to the online portal and enter the secondary adult's name, address, email address, phone number, Social Security number, and date of birth. The secondary adult will receive instructions on how to sign up for an online account with ID Watchdog. Credit monitoring is not activated until the secondary adult signs up for online access and agrees to ID Watchdog's then-current terms, available at <https://www.idwatchdog.com/terms>, which pass an authentication process designated by ID Watchdog.

For children under 18, the primary taxpayer will need to enroll them through online registration, as instructed in the email from info@idwatchdog.com. All Services will automatically terminate on April 30, 2027 Your purchase and use of the Identity Theft Protection services is governed exclusively by the ID Watchdog Terms of Use at <https://www.idwatchdog.com/terms>

Equifax and ID Watchdog are registered trademarks of Equifax Inc. Other product and company names are property of their respective owners.

WF-13965619

Back up your tax return with Worry-Free Guarantee Tax Protection!

In 2024, the IRS closed 505,514 tax return audits and assessed over \$29 billion in additional taxes.* Jackson Hewitt stands behind every return we file with our Lifetime Accuracy Guarantee.® Want even more support, security, and peace of mind? Upgrade to Worry-Free Guarantee Tax Protection.

Lifetime Accuracy Guarantee®
(Included with your tax return)

✓ **Penalty and interest coverage:**
We pay penalties and interest if we make a mistake on your return.

✓ **Tax notice support:**
Got an IRS letter? We'll review it, explain it, and make sure we prepared your return correctly.

Worry-Free Guarantee Tax Protection
(Fees apply)

✓ **Refund protection:** If the IRS takes back your refund or computes a higher tax bill, we reimburse you up to \$5,000.

✓ **Audit support:** Audited? We provide end-to-end case management and professional support at every step.

Options and pricing

You have the option to purchase just Worry-Free Guarantee Tax Protection, or bundle it with Identity Theft Protection to maximize your value and protection.

	ID Protection		BUNDLE & SAVE ID Protection + Tax Protection	
	ID Protection	Tax Protection	Individual	Family
Covered tax return		✓	✓	✓
Primary taxpayer (automatically enrolled)	✓		✓	✓
Additional adult (added by primary taxpayer)				✓
Up to 4 children (under 18; added by primary taxpayer)				✓
	\$39 (Individual)	\$59 (Individual)	\$79 (Individual)	\$89 (Family)

*irs.gov/statistics/compliance-presence

Real protection. Real peace of mind.

No stress, even when there are surprises.

Got a letter from the IRS?

It's confusing. It's concerning. You may even owe additional tax and/or must return your refund to the IRS.

With Lifetime Accuracy Guarantee®, we will...

- Review and explain the letter.
- Cover any IRS penalties and interest resulting from a mistake we made.

With added Worry-Free Guarantee Tax Protection, we will also...

- Reimburse you up to \$5,000 if the IRS takes back your tax refund or calculates a higher tax.

Being audited by the IRS?

You've received the dreaded audit notice in the mail. Now what? It's overwhelming, and you're not sure what to do.

With Worry-Free Guarantee Tax Protection, we will...

- Assign a dedicated professional to manage your case.
- Review, evaluate, and respond to IRS communications.
- Support you through every step of the process.

Terms & Conditions

1. Lifetime Accuracy Guarantee® is included at no additional cost with paid tax preparation. Fees apply for Worry-Free Guarantee Tax Protection and Worry-Free Identity Theft Protection. Tax Pros can provide more details.

2. Worry-Free Guarantee Tax Protection provided by Jackson Hewitt: Includes **Audit Security Services**. If you: (1) receive a tax refund or refund adjustment notice from the Internal Revenue Service or a state taxing authority (collectively, a "**Tax Authority**") that is smaller than the refund amount set forth on your Covered Tax Return (defined below), and/or (2) are required by a Tax Authority to pay a tax liability in excess of the amount set forth on your Covered Tax Return, then Jackson Hewitt Inc. and/or its affiliate ("Jackson Hewitt") will reimburse you for the net amount of such refund shortfall and/or additional tax liability as the case may be (a "**Claim Payment**"), up to a cumulative total of \$5,000 ("**Cap**"). Coverage will be effective through the life of the Covered Tax Return (i.e., until the applicable Federal and/or State statute of limitation for the Covered Tax Return). Any Claim Payment may be (i) reduced to take into account the net effect of any refund to which you are entitled from the applicable Tax Authority following our claim processing, or (ii) increased by the estimated amount of any tax you may owe on the Guarantee Claim Payment amount. Worry-Free Guarantee Tax Protection will become void if payment for such service is not received within 60 days of the date on the Worry-Free Guarantee Tax Protection Customer Agreement (the "**Agreement**").

"Covered Tax Return" means the Federal (excluding non-resident), state, and/or local tax return(s) for the tax year stated on the Worry-Free Guarantee Tax Protection Customer Agreement prepared by a Jackson Hewitt tax preparer and dated the same date of the Agreement. Reimbursement under the Worry-Free Guarantee Tax Protection does not include penalties and interest. Coverage exclusions apply.

Audit Security Services: If a Tax Authority audits the accuracy of a Covered Tax Return (an "**Audit**"), Jackson Hewitt and/or its service provider will: (i) evaluate the Tax Authority notification letter related to the Audit; (ii) explain the Audit requirements and available options to you; (iii) provide document review, consultation and organization related to the Audit; (iv) draft letters and other necessary correspondence with the Tax Authority as appropriate; and (v) assist with telephone communication with the Tax Authority agent for explanations and discussions during the audit process.

The Agreement and the benefits under Worry-Free Guarantee Tax Protection are not transferable and are subject to additional terms and conditions. See the Worry-Free Guarantee Tax Protection Customer Agreement for full terms and conditions, including coverage exclusions and claims process requirements.